



Important cleaning instructions!

Dear customer,

Please note that the Lucky-Kitty® Cat Drinking Fountain pump has an integrated flow controller which automatically adjusts the required water quantity to the perfect pre-set volume. You will find this flow controller under the small nozzle, to which the hose is attached with the pump. If you pull out the nozzle, you will see the controller in the form of a small, perforated stainless steel disk.

When cleaning the pump, please be sure to also clean this flow controller and the pump's water outlet. Otherwise, the flow holes, which are only a few millimetres large, could become clogged and the pump will no longer function properly!

Please make sure to pull the small propeller out regularly from the pump – as per the instructions – and to clean the opening thoroughly!

Only use cleaning agents with low-concentrated solutions to decalcify the pump, and do not use boiling water as this could damage the rubber base of the pump, e.g. through citric acid, strong vinegar/water solutions or very hot water. Then it may no longer adhere correctly to the lower shell, which could prevent the Lucky-Kitty® Cat Drinking Fountain from functioning perfectly and also void its warranty.

When cleaned regularly, you will be able to enjoy the benefits of the high-quality Lucky-Kitty® pump for a long time.

Your Lucky-Kitty® Team