

Lucky-Kitty Drinking Fountain - Owner's manual

Congratulations on your purchase of the Lucky-Kitty Drinking Fountain for Cats! Please read the instructions in this manual very carefully and pay particular attention to the safety advice. If used properly, the Lucky-Kitty Drinking Fountain for Cats will give you and your cat years of enjoyment.

Before using the product, check that you have all the parts:

Outer dish

Inner dish

Pump

Tube

Plug

Maximum fill-level mark

Important safety and maintenance information

- Before cleaning or servicing your Lucky-Kitty Drinking Fountain for Cats, always unplug it from the socket.
- Never unplug the product by pulling the cable.
- Always supervise children in the vicinity of the Drinking Fountain.
- Do not use the product outdoors.
- Do not use the product if the cable or plug is damaged.
- Ensure that the plug does not get wet or is plugged in when wet. The socket should always be higher than the Drinking Fountain when in use.
- Please do not attempt to repair the pump motor yourself.
- Never let the pump run dry. If you do, your guarantee will be considered void in the event of any defect.
- Clean out the pump **at least** once a week.
- Completely replace the water in your Drinking Fountain at least every 2 to 3 days, depending on the number of cats you have and their drinking behaviour, and fill up to the mark (**see illustration above**).

Installation:

- 1. Place the pump in the inner dish (as illustrated below).**
2. Fill the inner dish with water.
3. Attach one end of the tube to the connecting piece on the outer dish.
4. Attach the other end of the tube to the outlet of the pump.
5. Carefully place the outer dish over the inner dish.
6. Plug into the socket. All done!

CAUTION: If the water pressure appears inadequate, the tube may have a kink in it. Reposition the pump slightly to improve the flow.

Operation:

Your Lucky-Kitty Drinking Fountain for Cats operates without the use of filters, so you do not need to **constantly** buy expensive replacement filters.

If you change the water on a regular basis (at least every 2 to 3 days) and clean the fountain and pump once a week (**see cleaning instructions**), your Lucky-Kitty Drinking Fountain will provide your cat with a constant supply of moving water - and because it is circulating all the time, the water is enriched with oxygen.

Potential problems:

Cats generally take to the Lucky-Kitty Drinking Fountain for Cats without any problem at all. If your cat seems a little wary of the product, just give him or her time to get used to it.

The pump is noisy:

Under normal operating conditions, your pump should run virtually silently. If this is not the case, there may have been some trapped air inside the pump the first time you switched it on. Unplug the product several times and wait for a few minutes until all the air has been released from the pump.

If you hear gurgling noises, there is not enough water in the Drinking Fountain. Fill up to the maximum fill-level mark.

Please also read the cleaning instructions.

The water is not flowing properly:

If there is not enough water circulating, there may be a blockage in the pump caused by hairs, food remains or other foreign bodies. Clean the pump as described.

There may be a kink in the tube. If so, reposition the pump.

Cleaning your Drinking Fountain:

The Lucky-Kitty Drinking Fountain for Cats is made of ceramic with a high-fired, glazed surface. This means that, just like your kitchen crockery, it is dishwasher-safe and very easy to clean. Alternatively, you can clean the Drinking Fountain with a soft sponge and soap-based cleaning product. Limescale is best removed with a **vinegar-based detergent** or any commercially available limescale remover.

Please note: The Lucky-Kitty Drinking Fountain for Cats is robust but not unbreakable. Please handle it with care.

Cleaning the pump:

Your pump should be cleaned once a week. This will extend its service life and ensure that your cat always has clean water to drink.

Always unplug the Drinking Fountain before cleaning. Use a mild soap solution or, if there are limescale deposits, a **vinegar-based detergent**. Then carefully rinse the pump with clean water.

CAUTION: There is a flow restrictor (**perforated stainless steel disc**) under the **connecting piece** of the pump. **Clean this part of the pump once a week, too, and be careful not to lose the flow restrictor during the cleaning process (see cleaning instructions).**

Use your fingernail to open the cover on the side of the pump (Figure 1).

Remove the second protective cover (Figure 2).

Take out the rotor (Figure 3).

Carefully clean the parts with a soft damp cloth and then reassemble in reverse order.

To remove any limescale deposits on the pump, only use solutions at very low concentrations and no boiling water – substances such as citric acid or concentrated vinegar and water solutions and/or very hot water may damage the rubber feet and impair their adhesive properties. If they fail to stick properly to the inner dish, the Lucky-Kitty Drinking Fountain for Cats will not perform as well as it should and the guarantee will be rendered invalid.

Guarantee:

Your Lucky-Kitty Drinking Fountain for Cats is guaranteed for a period of 2 years starting from the date of purchase. The guarantee covers all normal operating conditions for which the Drinking Fountain was intended. It does not cover improper use, negligence, build-up of debris through infrequent cleaning, **operating the pump out of water** or tampering. **Contact the retailer from which you purchased the product.**